



Mezz9.com Limited – New & Used Mezzanine Floors

Terms & Conditions of Sale

Validity: We aim to hold our quotations for as long as possible however due to the unpredictable nature of steel costs we can only guarantee our prices for a maximum of 7 days on all new mezzanine floors quotations. If you have been quoted on a used mezzanine floor in stock, then the quotation is valid until an order or deposit has been placed. Used mezzanine floors in stock are quoted to numerous customers and therefore mezz9.com ltd work on a first come, first served basis.

Cancelled Orders: Should any order placed be cancelled or not proceed for any reason, we reserve the right to charge for any site survey, drawings or calculations and associated costs where applicable up to the point of cancellation. All prices subject to a final detailed site survey. If for any reason the project, once ordered does not proceed to site, then we reserve the right charge for site survey, drawing and any others works carried out to date. The charge for these works is £750.00 or 10% of the contract sum whichever is the greater figure.

Manufacture without site survey: If we are unable to conduct our own site survey and are required to manufacture off drawings by others we do not accept any responsibility for any discrepancies. Any costs incurred due to differences between site and the drawings we have worked from will be the responsibility of others.

Drawing Approval: Following a site survey, we will produce general arrangement drawing for your approval and upon receipt will provided structural calculations which will be required for the building regulations application. It is imperative that these drawings are checked thoroughly as once approved, any alterations could delay the proposed delivery date and incur additional charges.

Site Survey: In most cases our quotation includes for and is subject to a full site survey following receipt of a formal order. We expect the area to be cleared prior to a survey to allow for accurate 'manufacturing' measurements. If the site is not cleared to allow the relevant survey it may be necessary for us to re-attend site to check a preliminary drawing. Sometimes this can attract an additional survey fee.

In the case of mezzanine floors being manufactured from supplied surveys, plans, drawings we cannot be held responsible for any alterations / additional materials required due to discrepancies from supplied information. Any associated costs will be chargeable.

Project management: We have allowed for 1no free site survey prior to the issue of drawings for customers approval, any further site visits required will be chargeable at a rate to be advised.

Lead Time: Our standard lead time is 4 weeks (20 working days) from receipt of approved drawings until delivery / commencement on site, however this is subject to workloads at the time of approval on all new mezzanine floors.

Building Regulations: Unless specified otherwise we have made no allowance for a building regulation application and assume that an application will be submitted by others. Please note the structure may require associated services to satisfy the regulations. Although all our mezzanines are designed in accordance to our interpretation of the current legislation, it is not always possible to guarantee any design until a formal application is presented. Building regulation fees-unless specifically quoted for, our quotation excludes any building regulation fees, or inspection fees.

CE Marking: All our new Mezzanine Floors are certified against ISO9001:2008 by the Centre for Assessment; a UKAS accredited and Law Society certification body. Furthermore, through our supply chain we are certified for the development, project management and administration of EN1090-1 for CE Marking of our products. Upon completion, we can provide an O & M Manual which will contain our Certificate of Conformity. Any NDT (non-destruction testing) requirements will be chargeable at extra costs to be agreed prior.

New Mezzanine Floor Design: Our Mezzanine floors are designed in accordance with the recommendations of BS5950 and the Bre Digest 437 which reflects the industry and are recognized standards approved by the local authorities and independent inspectors.

Unless specified otherwise our designs require the full height cross bracing or strut bracing for stability, in most cases this can be positioned to suit a ground floor layout however in some cases these positions are fixed.

Our quotation assumes that the specified baseplates produce an acceptable soil bearing pressure to the underside of the concrete slab. We will however require the supporting slab details during the design process, if this is not available. We can complete a core sample investigation at an additional cost. If neither of the above happen then the client / customer take full responsibility for the design and any problems that could arise. Please call to discuss slab details used in the quotation if unsure.

Dynamic Loads: The mezzanine floor will be designed to accept static loads only. Should any machinery or equipment be placed on the floor that could impose a dynamic load then Mezz9.Com Ltd will need to be informed of this prior to placement of order. Our design makes no allowance for dynamic or high point loads, it is the client's responsibility to advise us of any machinery or high points loads (typically from shelving / racking) which may be imposed on the structure.

Bracing: This quotation and the design of the mezzanine floor is based on full height lateral cross or strut bracing on a minimum of two faces of the mezzanine floor. If sufficient bracing is not permissible, then additional costs may be incurred. Although designed to the latest regulations it should be noted that mezzanine floors are not entirely rigid. Should there be any specific requirements relating to rigidity we must be informed prior to order placement.

Column Grid Changes: Any changes from the quoted column grid following the site survey due to obstructions or floor slab joints may result in additional costs.

Baseplate Designs: The thickness & design of our baseplates will be in accordance with "Eurocode 3 - Design of steel structures" and "BS5950-1 Structural use of steelwork in building".

Countersunk Baseplate Fixings: Our standard base plate fixing is a hex head bolt. Countersunk fixings are available upon request and carry an additional charge. Should countersunk baseplate fixings be required we must be informed prior to placement of order.

Ground Slab Design: We have assumed the ground slab is of sufficient strength to take the loads imposed by the column baseplates using the codes stated above. Should we be required, for whatever reason, to design the column baseplates to "Technical report No:34 (fourth edition) Concrete Industrial Ground Floor, please be aware that the baseplate thickness can sometimes increase greatly & additional costs will be incurred. We will need to be advised of this design requirement prior to carrying our initial design process & will not accept any responsibility for any additional costs being incurred if we were not made aware of this ground slab design requirement prior to our initial design.

Concrete Floor Slab Levelness: Dumpy level surveys can be conducted but must be arranged and are subject to additional costs. The mezzanine floor will follow the level of the existing concrete floor slab, if there is specific requirement for the individual columns to be levelled then Mezz9.Com Ltd will need to be informed of this prior to order.

Concrete Floor Slab Pockets: Should column bases need to be recessed into the concrete floor slab then we will need to be informed of this at quotation stage. Pockets cut into the floor slab will be the responsibility of others and will need to be a minimum of 100mm larger than the proposed column base plate. The depth and levelness of these pockets relative to each other will need to be consistent across the floor. We do not pack from the base or grout unless previously agreed.

Standard Decking Sizes: Mezz9.Com Ltd installs P6/U7 38mm tongue and groove industrial chipboard decking at 2400 x 600, this decking is self-Colour. As such our secondary purlins are designed on 600mm centres. Other decking products including coverings and coatings as well as moisture resistance and various sizes are available upon request and subject to additional costs.

Emergency Lighting & Signage: Mezz9.Com Ltd are not responsible for any "emergency lighting, exit signage or smoke detection" which may be required by building control.

Column Case Sizes: We will not be held responsible for costs incurred for ordering column cases incorrectly. Should you wish to order your own column cases please request details from our office, do not take the details directly from the mezzanine floor drawing.

Galvanized/Aluminium Finishing: If we supply materials with a galvanized or aluminium finish we cannot be held responsible for any distortion of the plate material during the hot dipping process, if you have a concern regarding this then please do not hesitate to raise with us.

Paint Colour & Finishes: Main Beams-wet painted to RAL 7024 or RAL 5010, (grey primer finish on floors having a suspended ceiling). Secondary Joists/Purlins-Galvanized. Columns-wet painted to RAL 7024 or RAL 5010, again grey primer finish on floors having a suspended ceiling. Staircases-wet sprayed to RAL 7024 or RAL 5010 if specified. Treads-Powder coated RAL 7024, Utility & General access with yellow nosing's. Landings-wet sprayed to RAL 7024 or RAL 5010. Gates-wet sprayed to RAL 7024 or RAL 5010. Handrail wet sprayed RAL 7024 or RAL 5010. Handrail Tube and kickstrip both aluminum.

Used Mezzanine Floors: Used mezzanine floors in stock are either bought in already dismantled or Mezz9.com dismantle them. Some of the floors may pre-date the new CE marking rule and therefore councils and insurance companies may need to know this before purchase. Mezz9.com Ltd take no responsibility in any costs, solicitors, insurance or alterations in a used floor being installed without this being checked first. Mezz9.com Ltd have no authority to CE mark the used mezzanine floors as the materials used are not traceable.

Used Mezzanine Floors- Technical Details

Such descriptions whilst given as a guide, in good faith, are subject to alteration by the Seller without notice. All weights and dimensions are approximate only. All maximum load capacities stated are for evenly distributed loads only. Mezz9.com Ltd can check the steelwork through our multisuite mezzanine software, all steelwork placed into the computer is generally based at the lowest specification in kg/m, column thickness and purlin thickness.

Although Mezz9.com Ltd check the used mezzanine floors for correct usage on live loads/dead loads, we cannot be held responsible for supplying full structural calculations. Mezz9.com Ltd insurance will not cover for a third-party installation or third-party fabrication. Although we endeavour to be 100% correct, this cannot be guaranteed due to not having the source of the materials. We always advise that you contact a structural engineer who will then be insured to give you loadings for building control and bearing pressures for the concrete slab.

Floors were Abutting Existing Floors: We will need to measure the existing floor height accurately (at point of survey) where it is to join the new floor. A hole will need to be drilled through the adjoining wall (by others) to allow measurement to be taken prior to manufacture. This will help with the installation to allow our operatives to pack up columns to the correct level. We will allow for packing columns adjacent to existing floors to try and match levels. Please be aware that we can only pack to +/- 2mm of existing level. Whilst every effort will be made to match levels at column points, due to joist deflection the floor cannot be guaranteed to match along its entire length. Please note we only adjust those columns adjacent to the adjoining floor, we do not adjust any existing floor columns. The remaining columns on our floor are all set to the same length and hence the mezzanine floor will follow to the levels of the ground slab. Please note that where our decking is abutting an existing floor we cannot guarantee that the decking will be a perfect join due to cutting tolerances and existing decking cuts. Options of a thin steel joining plate are available at an extra cost.

Used Mezzanine Floors - Ground Slab Design & Base Plates Designs: Mezz9.com Ltd have not designed the used mezzanine floors and therefore cannot take any responsibility for costs or failure in the ground slab or alterations to the base plates. Most of the used mezzanine floors would have been built by "new" mezzanine floor suppliers in the UK and therefore should have been built to these codes "The thickness & design of our baseplates will be in accordance with "Eurocode 3 - Design of steel structures" and "BS5950-1 Structural use of steelwork in building". On pre-delivery checks Mezz9.com Ltd use these measurements as stated below, it is the responsibility of the purchaser to check the concrete slab prior to installation.

Underlying Foundation & Soil Details for Used Mezzanine Floor Base Plate Checks: Slab thickness 150mm, Blinding 50mm, Hardcore depth 150mm, Soil bearing 80kN/m². Foundation angles, concrete spread 30 degrees, hardcore spread 45 degrees.

Accidental Impact: Columns have not been designed for accidental impact. If forklift trucks or other heavy plant and equipment are to be used in the vicinity of the mezzanine floor after completion then suitably designed column protection or column guards will need to be provided and installed by others.

Consequential Loss

Mezz9.com Ltd or its directors shall not be liable to the Buyer for any consequential loss or damage (whether for loss or profit or otherwise) costs or expenses or their claims for consequential loss whatsoever which arise out of or in connection with the supply of the goods or their use or re-sale.

Site Access & Conditions: Our quotation assumes that the site will be clear, and level and a suitable forklift truck will be available to offload and transport materials from our delivery vehicles to the installation area. If this is not the case, we can supply one as necessary for an extra cost. Please ensure the site is clean and clear prior to installation of the floor, any variations in this agreement may cause delay and additional costs will be charged to your company at a rate advised. We will require a suitable and secure lay down area, under cover, for our materials, plant and equipment, this can be confirmed at design stage.

We assume that a 230/240v power supply will be freely available and that the site has adequate lighting in the installation area. Welfare facilities will be required and for our use free of charge, to include but not limited to the following, toilets, lighting, hand washing, drinking water, rest area, facilities for heating food/water, changing area. Temporary arrangements for the above are acceptable but we would need to be made aware of this prior to commencement on site.

Safety: The area of the mezzanine is to be cordoned off by others and all un authorised personnel should be prevented from entering the installation area for safety reasons.

Installation Teams: Our quotation is based on our installation teams working a full 10-hour day on site and during normal working hours. Should requirements for working outside of these hours or weekend work then this would be subject to extra costs agreed prior to the commencement of work. We assume that welfare facilities will be freely available (including first aid) for the duration of the installation. Our operatives expect to receive full support and cooperation with safety procedure throughout the unloading

and installation process. Please note our quote is based on our normal installation method as per our standard method statements, any methods outside of our statement will be subject to additional costs.

Temporary Edge Protection: If we are not instructed to provide permanent edge protection to any exposed edge, a temporary edge protection will be required to protect other trade etc. involved in the project. Unless specified in our quotation we assume that this temporary edge protection will be provided by others. Any open edges need to be protected once we have left site for the safety of any follow-on trades. Any edge protection need to be hired will incur an additional cost agreed at quotation stage.

Cutting of Holes in Existing Roofs: If there is a requirement for any columns to be installed in an existing office area then this is the customers responsibility to cut the hole in prior to arrival on site, any making good of existing ceiling is to be the complete responsibility of the customer. Unless asked to arrange at quotation stage incurring an extra cost.

Decking & Dust: We are required to cut chipboard decking whilst installing the mezzanine floor and this can generate a small amount of dust. Should this be a problem on your site then we must be informed of this at quotation stage. Any changes to our standard installation process will be subject to additional costs.

Plant: Unless a cost has been agreed at quotation stage we have assumed that you or the end user will provide a forklift truck for our exclusive use to build the mezzanine floor. This forklift needs to be a counterbalance type for use indoors (either gas or electric) and capable of lifting 1.75 tonnes. It will have a side shift and be capable of lifting to the deck height of the mezzanine +300mm. It will also need to go under the floor when the masts is in the lowest position. The forklift needs to be available from the first day and continuously for the duration of the works. If an electric truck is supplied, then the responsibility for wiring in the charging unit lies with others. We cannot be held responsible for storage of any gas on site. Should gas be required to power the forklift truck then the secure storage of this gas will be the responsibility of the principal contractor or end user.

Waste Materials: We have made no allowance for any skip hire and all waste materials / debris will be left neatly stacked ready for disposal by others. We will clear the site of our rubbish to a single location for removal by client or main contractor (at their costs).

Payment Terms: Unless agreed otherwise, our payment terms are 25% on order, 75% payment to be made on installation completion day. We will allow 7 days from invoice date for payment. Full calculations of steelworks will NOT be passed on until full payment has been made.

Used mezzanine floors – supply only-payment before shipping of goods

Used mezzanine floors – supply, deliver & Installation – payment on completion

Delivery / Shipping Policy

Please review our return & refund policy, which also governs your visit to our website, to understand our practices.

Electronic Communications

When you visit www.mezz9.com or send e-mails to us, you are communicating to us electronically. You consent to receive communications from us electronically. We will communicate with you by email or by posting notices on this site. You agree that all agreements, notices, disclosures and other communications that we provide to you electronically satisfy any legal requirement that such communications be in writing.

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Delivery / Shipping Policy

0. All items are collection only unless otherwise stated, some items are delivery only straight from our suppliers.

1. The Customer shall collect the Goods from the Supplier's premises or, where specified in the Order, the Supplier shall deliver the Goods or shall procure the delivery of the Goods by a third party, the location set out in the Order or such other location as the parties may agree. Where goods are to be delivered, the Customer shall provide the Supplier or such third party with access to the Delivery Location in order that the delivery of the Goods may be carried out. The Customer must notify the Supplier promptly of any days or part days when such access to the Delivery Location will be unavailable.

1.1 Where Goods are delivered, delivery of the Goods shall be completed on the Goods' arrival unloaded at the Delivery Location. The Customer shall be responsible for all unloading of the Goods from the delivery vehicle at the Delivery Location and the Customer shall indemnify the Supplier against all liability arising from or related to such unloading.

1.2 Any dates quoted for delivery are approximate only, and the time of delivery is not of the essence. The Supplier shall not be liable for any delay in delivery of the Goods that is caused by a Force Majeure Event or unavailability of access to the Delivery Location or the Customer's failure to provide the Supplier with adequate delivery instructions or any other instructions that are relevant to the supply of the Goods.

1.3 If the Supplier fails to deliver the Goods, its liability shall be limited to the costs and expenses incurred by the Customer in obtaining replacement goods of similar description and quality in the cheapest market available, less the price of the Goods. The Supplier shall have no liability for any failure to deliver the Goods to the extent that such failure is caused by a Force Majeure Event or the unavailability of

access to the Delivery Location or the Customer's failure to provide the Supplier with adequate delivery instructions or any other instructions that are relevant to the supply of the Goods.

1.4 If seven (7) Business Days after the day on which the Goods should have been collected or the Supplier first attempted to effect delivery the Customer has not accepted delivery of them, the Supplier may resell or otherwise dispose of part or all of the Goods and, after deducting reasonable storage and selling costs, account to the Customer for any excess over the price of the Goods or charge the Customer for any shortfall below the price of the Goods.

1.5 Any discrepancy between the quantity of Goods ordered and the quantity of Goods delivered must be notified in writing to the Supplier within three (3) Business Days of delivery.

1.6 The Supplier may deliver or procure delivery of the Goods by instalments, which shall be invoiced and paid for separately. Each instalment shall constitute a separate Contract. Any delay in delivery or defect in an instalment shall not entitle the Customer to cancel any other instalment.

1.7 Immediately on delivery the Customer shall:

1.7.1 inspect all Goods; and

1.7.2 inform the Supplier of any shortage or any defect apparent on normal visual inspection. The Customer shall check, complete and send to the Supplier immediately following delivery the Delivery Documents to confirm that all Goods are delivered and defect free or otherwise.

1.8 Completion of the Delivery Documents by the Customer or by the Customer's representatives confirms the Customer's agreement that the Customer has been given a reasonable opportunity to inspect the Goods and that the Goods have been inspected.

Please consider the environment before printing

Mezz9.com Limited

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